

## **INFORMATION TECHNOLOGIES AND INFORMATION SECURITY MANAGEMENT SYSTEM**

İş Leasing's Information Technologies Department is structured to provide most of the needed services internally and is responsible for all basic IT processes including:

- System Development and Software Software; project design, development, testing and deployment processes,
- Infrastructure and Security Projects; Design and development of infrastructure and security projects,
- Supplier and Contract Management; Service-level contract management and performance measurement for critical applications and system continuity,
- Help Desk; Resolution of user problems and requests,
- Business Continuity; System backup, emergency center management
- Audit and Compliance; Legal compliance with regard to COBIT, BRSA Information Systems Communiqué and IT obligations

While working meticulously to ensure the security and confidentiality of data, İş Leasing follows technological developments in the field of security and incorporates new technological investments in line with needs.

The Company tries to keep the security culture of all its employees up-to-date by training and awareness activities. İş Leasing employs security products such as firewalls, data loss prevention and file encryption software to ensure information security, and uses technologies such as ID authentication and authorization mechanisms in accessing information systems that allow undeniability and responsibility assignment. Outputs of security products are reported daily and monthly by the Information Technologies Department.

Compliance audits were carried out by an independent audit firm within the scope of the Communiqué on Information Systems Audits of Leasing, Factoring and Financing Companies published by the BRSA (Banking Regulation and Supervision Authority). İş Leasing achieved a successful compliance audit result. Besides, consolidated audits are carried out and the findings are reported by an independent audit firm within the scope of the Control Objectives for Information and Related Technologies (COBIT) audits of İşbank. Device security was provided by adding disk encryption application to personnel devices within the scope of IT security in remote working. With remote device management, applications were updated for all users and security levels were increased. Preparations for management of İş Leasing systems by a data center within Private Cloud were completed during the year.

İş Leasing protects information security and takes measures against all risks (like cyber threats) that may disrupt the delivery of secure and uninterrupted services.